

# CUSTOMER SUPPLIED GOODS AND GARMENTS

## IMPORTANT INFORMATION. RISK FACTOR. CUSTOMER SUPPLIED GOODS AND GARMENTS

**Note \* KD Shirt Shop & Sporting Goods may refuse to print on certain garment types.**

KD Shirt Shop & Sporting Goods prefers to work with items from our distributors so that we can ensure quality, durability and easily replace in the event of an error.

The customer's garments are accepted on the strict understanding that KD Shirt Shop & Sporting Goods will not accept any liability whatsoever, for any damage to customer supplied garments during the process of any service carried out by KD Shirt Shop & Sporting Goods All garments are left entirely at the customer's own risk. KD Shirt Shop & Sporting Goods will not replace the supplied item nor issue refund(s) for materials used or time spent on the project.

### SPOILAGE POLICY

Spoilage is a common occurrence in custom apparel manufacturing for screen printing and embroidery. incorrectly, stained, or other general damage. Also, during manufacturing there is a risk of misprinting the garment causing it to be damaged or unsellable. Please keep this in mind when you place your orders. Common industry tolerance for spoilage is 3%. We believe in raising the bar by

### DEFINITIONS

- Spoilage: Misprint or supplier issue causing a garment to not meet an acceptable quality level.
- Spoilage Tolerance: 3% of garments for an order or (1) piece on any order, whichever is greater.

**For Example:**

(3) shirt for (100) pieces is within tolerance (3%), 4 shirts is not (3%).

**Payment in full is required before proofing or printing can begin on supplied garment orders.**

All garments supplied to KD Shirt Shop & Sporting Goods for any services must be **NEW** Clients are required to provide us with a detailed list/breakdown of all the apparel that is to be used per order/design.

- Customer unsorted product(s) are subject to a sorting fee of \$20.00.
- Customer individually bagged product is subject to a \$0.50 per un-bagging fee.
- Embroidery is not an option for customer owned garments.

Please supply KD Shirt Shop & Sporting Goods a detailed list of garments being supplied, including Brand, Style Number, Color and Size, prior to dropping off garments in person.

Any garments left at KD Shirt Shop & Sporting Goods for more than 30 days are considered abandoned and are donated or discarded. KD Shirt Shop & Sporting Goods is not responsible for manufacturer/mill defects on provided garments.

By signing this waiver, you agree to the policies & terms stated above. KD Shirt Shop & Sporting Goods reserves the right, at any time, to change, modify, alter, or update the terms and conditions, as deemed necessary. By accepting this document, you also agree to follow the terms and conditions set forth by those changes. Any changes or modifications are effective immediately upon notice thereof, as published and/or posted within this document or on our web site.

I understand and accept the terms of this agreement.

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_